



Title OMEGA-level Primary Problem	Date 06/27/2019
CDE Number M-1906016	CDE Credit Hours 0.5 HRS

We use Protocol 26: Sick Person as a “catch-all” when the medical problem the patient is complaining of just doesn’t fit any other Chief Complaint. Often times, people are complaining of the ALPHA-level symptoms such as high blood pressure, dizziness, a fever, vomiting, etc. (see the entire list on Protocol 26).

What if it’s something else? What if it’s an earache? We must be educated on the lengthy list of OMEGA-level symptoms so we’re sure to send the correct response. Follow through with the Key Questions and if the answer to “Is s/he completely alert?” OR “Is s/he breathing normally?” are “No,” then you will not be presented with the OMEGA-level list. If the answers are “Yes” to the alert and breathing normally questions AND the patient doesn’t end up saying they’re bleeding or having chest pain, you will be presented with the ALPHA-level list first. If the patient’s “**primary problem**” is not listed, select “No” again and the OMEGA-level list will be presented.

Selecting “Unwell/Ill” from the ALPHA-level list when the patient’s Chief Complaint is listed on the OMEGA-level list is incorrect. Be sure to record all answers correctly, as this could change the Final Code.

See the OMEGA-level list on the next page.



6. A listed OMEGA-level NON-PRIORITY complaint (2–28)?

No (enter problem description):
2) Boils
3) Bumps (non-traumatic)

KQ Answers Additional Info Problem Suffixes Determinants w/ Suffixes Det. Codes CC Selection Rules

NON-PRIORITY Complaints (OMEGA-level)

1. (THIS CODE NOT IN USE)
2. Boils
3. Bumps (non-traumatic)
4. Can't sleep
5. Can't urinate (without abdominal pain)
6. Catheter (urinary – in/out without hemorrhaging)
7. Constipation
8. Cramps/Spasms/Joint pain (in extremities and non-traumatic)
9. Cut-off ring request
10. Deafness
11. Defecation/Diarrhea
12. Earache
13. Enema
14. Gout
15. Hemorrhoids/Piles
16. Hepatitis
17. Hiccups
18. Itching
19. Nervous
20. Object stuck (nose, ear, vagina, rectum, penis)
21. Object swallowed (without choking or difficulty breathing, can talk)
22. Painful urination
23. Penis problems/pain
24. Rash/Skin disorder (without difficulty breathing or swallowing)
25. Sexually transmitted disease (STD)
26. Sore throat (without difficulty breathing or swallowing)
27. Toothache (without jaw pain)
28. Wound infected (focal or surface)

Keep in mind the complaints that are followed by text in parentheses. The additional text would cause these complaints to fall under a more specific protocol.



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I verify that I read and am familiar with the contents of this document.

Please return this to your agency's training coordinator for CDE credit. If you have any questions please contact us at 911training@elpasoteller911.org

X _____

Signature

DATE

X _____

Printed Name

X _____

Agency