

# El Paso – Teller County Enhanced 9-1-1 Authority Board

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**Number:** 4.0

Replaces:

Date Issued: October 26, 1999

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**Subject:** General Policies and Procedures

Daily operations of the El Paso – Teller County Enhanced 9-1-1 System is the responsibility of the Authority Board of Directors through the System Manager.

The System Manager is responsible for:

- Coordination with all wire line and wireless telephone providers who use the system for emergency access for their customer base.
- Maintaining the inventory of all equipment provided by the Authority and used for the operation of the 9-1-1 system.
- Management of all Authority staff positions and personnel assigned.
- Maintaining the Master Street Address Guider (MSAG) as it relates to the response area of the two counties.
- Accurate financial accounting of income, expenses, and assets of the Authority.
- Research and Development of new products employing new technologies which will keep the Enhanced 9-1-1 system state of the art.