

El Paso – Teller County Enhanced 9-1-1 Authority Board

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Replaces:

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Subject: Public 9-1-1 Education

Policy: The **EL PASO-TELLER** 9-1-1 Authority shall provide 9-1-1 education to the citizens of El Paso and Teller Counties.

Purpose: **TO PROVIDE EDUCATION TO THE CITIZENS OF EL PASO AND TELLER COUNTIES ABOUT USING 9-1-1 RESPONSIBLY, HOW TO STAY SAFE DURING AN EMERGENCY AND THE EMERGENCY NOTIFICATION SYSTEM.**

Procedure:

- 1- Public Education is the responsibility of the Education Specialist
- 2- There are five main areas of focus for the education program:
 - a. Elementary and pre schools
 - b. Middle and high schools
 - c. Corporations
 - d. Senior Citizens
 - e. General Forums
- 3- Elementary and preschool students are provided materials to reinforce correct use of the 9-1-1 emergency system. The Education Specialist, or designee, is available to teach children and offer instruction through a variety of methods, including: **“GETTING HELP IS EASY”** video program and **THE LIFE SAFETY CLASSROOM**. Alternate instruction methods may include participation with outside public agencies.
- 4- Middle and high school students are provided materials to reinforce the correct use of the 9-1-1 emergency system. The Education Specialist, or designee, is available to teach students through group interaction, class discussion, and case studies. Students may also participate in role-play scenarios depicting 9-1-1 emergencies.
- 5- Corporations are provided materials to reinforce correct use of the 9-1-1 emergency system. The Education Specialist, or designee, is available to instruct members of area businesses through case studies and group discussion.
- 6- Senior citizens are provided materials to reinforce correct use of the 9-1-1 emergency system. The Education Specialist, or designee, is available to instruct senior citizens through case studies and group discussion.
- 7- General 9-1-1 instruction shall take place in the community through a variety of methods, including:

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- a. Presentations for civic organizations
- b. Regular television and/or radio education campaigns
- c. Guest appearances by the Education Specialist or 9-1-1 representative on television or radio talk shows
- d. Participation in public safety and health fairs
- e. Participation in safety-related organizations and coalitions