

Resolution 09-13

Authority Member \_\_\_\_\_ moved approval of the following resolution:

**A RESOLUTION HONORING HEATHERLYNN SCHEIRER AS THE  
TELECOMMUNICATOR OF THE THIRD QUARTER OF 2009.**

**WHEREAS**, the El Paso – Teller Emergency Telephone Service Authority was created to provide a two-county wide E9-1-1 system; and

**WHEREAS**, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

**WHEREAS**, In the early morning hours of July 14, 2009, Heatherlynn Scheirer with the El Paso County Sheriff's Office Communications Center took a 911 call from an excited male reporting his wife was in labor.

**WHEREAS**, The special circumstances that surrounded this medical incident is what drives this nomination. Heather remained calm, focused, professional and calming during this incident that could have ended tragically for both the mother and the child. By completely and accurately following the NAED Medical Protocol, Heather efficiently obtained and verified the location which generated an almost immediate CAD call for dispatching. The call started as a typical vaginal delivery of a 38 week gestational fetus. While following the scripted interrogation, Heather advised the father on what to do to prevent her from tearing and assisted in the complete delivery of the baby. Once delivered, she continued to give appropriate instructions on cleaning out the mouth and nose and the tying off of the umbilical cord. Suddenly and without warning, the baby was turning purple. Heather again remained calm and found the appropriate place in the protocol on what to do next. The father listened intently as Heather gave the right instructions. As soon as the baby was again crying, the father then stated his wife was beginning to hemorrhage. Like a scene from a training video, Heather did not miss a beat. Remaining calm and understanding that she had two patients, she gave the correct instructions for the fundal massage. She continued to check to make sure the baby was still doing ok, it was again discovered the baby was in respiratory distress. The correct instructions to stimulate the baby were given and the bleeding had started to slow on the mother. This call lasted over 21 minutes until help arrived. Without Heather's tireless efforts, this would have been a tragic story for us all to read about.

**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The El Paso – Teller County Enhanced 9-1-1 Authority honors Heatherlynn Scheirer as the Telecommunicator of the Third Quarter, 2009.

Authority Member \_\_\_\_\_ seconded the adoption of the foregoing resolution.  
The roll having been called, the vote was as follows:

Authority Member:	Anstine	aye/nay/not present/abstain
Authority Member:	Carey	aye/nay/not present/abstain
Authority Member:	Gibson	aye/nay/not present/abstain
Authority Member:	Gower	aye/nay/not present/abstain
Authority Member:	Grayson	aye/nay/not present/abstain
Authority Member:	Moore	aye/nay/not present/abstain
Authority Member:	Silloway	aye/nay/not present/abstain
Authority Member:	Weller	aye/nay/not present/abstain
Authority Member:	Woodward	aye/nay/not present/abstain

Done the 23<sup>rd</sup> day of August 2009, at Colorado Springs, Colorado.

El Paso-Teller County  
Enhanced 9-1-1 Authority

(SEAL)

\_\_\_\_\_  
Robert Weller, Chairman

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Michael Gower, Secretary