



<b>Title</b> ECHO Level Structure Fire	<b>Date</b> 02/15/2019
<b>CDE Number</b> F-1902001	<b>CDE Credit Hours</b> .5 HRS

This year, Version 7 fire will be released with some updates to the ECHO level responses. We have a local SOP for clarification on the definition of "Reported Building/Structure Fire". The SOP said "The call taker will select the Case Entry Echo for anytime a caller spontaneously reports visible flames, smoke, or "fire" in or coming from a building or structure." This definition will now be located in Version 7 additional information in case entry:

**Chief Complaint Selection Rules**  
**2. REPORTED BUILDING/STRUCTURE FIRES should be coded as ECHO.**

**REPORTED BUILDING/STRUCTURE FIRE**  
 A caller **spontaneously reports visible flames, smoke, or fire** in or coming from a building or structure.

Remember the ECHO level will need to be selected in Case Entry under "Okay, Tell me **exactly** what happened":

**ENTRY QUESTIONS**

- What's the **address** of the emergency?  
House/Apartment/Business/Intersection/Landmark/Jurisdiction/GPS/Body of Water
- What's the **phone number** you're calling from?
- What's your **name**?
- Okay, tell me **exactly** what happened.
  - Person on fire (outside) \_\_\_\_\_ 67-E-1
  - Vehicle fire (occupants trapped) \_\_\_\_\_ 71-E-1
  - Vehicle collision (on fire and occupants trapped) \_\_\_\_\_ 77-E-1
  - Threatened/TRAPPED by WILDLAND fire \_\_\_\_\_ 82-E-1
  - a. **(REPORTED BUILDING/STRUCTURE FIRE)**
    - What **type of building** is involved? \_\_\_\_\_ 69-E-?
    - Trapped in building fire \_\_\_\_\_ 69-E-?T
    - Person on fire (inside) \_\_\_\_\_ 69-E-?P
  - b. **(Sinking vehicle)** Are there any **people still inside** the vehicle? \_\_\_\_\_ 81-E-1
    - Yes \_\_\_\_\_ 81-E-1
  - c. **(Vehicle in floodwater)** Is the **water moving** the vehicle or getting deeper inside the vehicle? \_\_\_\_\_ 81-E-2
    - Yes \_\_\_\_\_ 81-E-2
5. Are you **at that location** now?
  - (Caller Danger – Not Trapped)**
  - Help is being sent. If it's safe to do so, have everyone **leave** the area immediately. Once you get outside, **do not go back** in under any circumstances. If you can take the phone, **keep me on the line**. If you can't, call us **back** from a safe location. **Make yourself known** to the firefighters (responders) when they arrive.

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**POST-DISPATCH INSTRUCTIONS**

- (ECHO)** The fire department is being sent. **Stay on the line**, and I'll tell you **exactly** what to do next.
- (Person on fire)** Tell her/him to **stop** running, **drop** to the **ground**, **cover** her/his face, and **roll** around. If water is available, **douse** her/him with it **immediately** until the fire is completely out.  
**(Water not available)** Get a **blanket, rug, or large jacket** and use it to **wrap her/his** body and smother the flames.

**DLS \* Link to:**

- Sinking Vehicle (caller inside) \_\_\_\_\_ A-1
- Vehicle in Floodwater (caller inside) \_\_\_\_\_ A-2
- Building/Structure Evacuation (1<sup>st</sup> party) \_\_\_\_\_ B-1
- Trapped in Building Fire (1<sup>st</sup> party) \_\_\_\_\_ B-2
- Threatened/TRAPPED by WILDLAND fire (1<sup>st</sup> party) \_\_\_\_\_ G-1

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After selecting the ECHO level response, you will have a follow-up question on “What type of building is involved?”. This will determine what determinate code you send depending on the structure.

- a. **(REPORTED BUILDING/STRUCTURE FIRE)**  
 What **type** of **building** is involved? \_\_\_\_\_ 69-E-?  
**Trapped in building fire** \_\_\_\_\_ 69-E-?T  
**Person on fire (inside)** \_\_\_\_\_ 69-E-?P

REPORTED BUILDING/STRUCTURE FIRE Determinants	
69-E-1 =	HIGH LIFE HAZARD
69-E-2 =	HIGH RISE
69-E-3 =	COMMERCIAL/INDUSTRIAL building
69-E-4 =	COMMERCIAL/INDUSTRIAL building with hazardous materials
69-E-5 =	Residential (multiple)
69-E-6 =	Residential (single)
69-E-7 =	LARGE NON-DWELLING building/structure
69-E-8 =	SMALL NON-DWELLING building/structure
69-E-9 =	Mobile home, house trailer, portable office
69-E-10 =	Building/Structure over water
69-E-11 =	Unknown building/structure type

Version 7 updates have added two ECHO-only suffixes that are found in Case Entry additional information for **T (Trapped in a Building Fire)** and **P (Person on Fire inside)**. After initiating dispatch, go to Case Entry PDI-a and then see if any of the Case Entry DLS Links are appropriate for the situation. If none apply, then return to questioning:

ECHO Situations	
The following ECHO situations, when determined in response to “Tell me exactly what happened” or any listed Entry Question, should be coded as one of the following ECHO responses on Protocols 67, 69, 71, 77, 81, or 82 only:	
• <b>REPORTED BUILDING/STRUCTURE FIRE</b> _____	69-E-?
• <b>Trapped in building fire</b> _____	69-E-?T
• <b>Person on fire (inside)</b> _____	69-E-?P
• <b>Person on fire (outside)</b> _____	67-E-1
• <b>Vehicle fire (occupants trapped)</b> _____	71-E-1
• <b>Vehicle collision (on fire and occupants trapped)</b> _____	77-E-1
• <b>Sinking vehicle (people inside)</b> _____	81-E-1
• <b>Vehicle in floodwater (threatened)</b> _____	81-E-2
• <b>Threatened/TRAPPED by WILDLAND fire</b> _____	82-E-1

DLS * Link to:	
<b>Sinking Vehicle</b> (caller inside) _____	A-1
<b>Vehicle in Floodwater</b> (caller inside) _____	A-2
<b>Building/Structure Evacuation</b> (1 <sup>st</sup> party) _____	B-1
<b>Trapped in Building Fire</b> (1 <sup>st</sup> party) _____	B-2
<b>Threatened/TRAPPED by WILDLAND fire</b> (1 <sup>st</sup> party) _____	G-1



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I verify that I read and am familiar with the contents of this document.

Please return this to your agency's training coordinator for CDE credit. If you have any questions please contact us at [911training@elpasoteller911.org](mailto:911training@elpasoteller911.org)

X \_\_\_\_\_  
**Signature** \_\_\_\_\_  
**DATE**

X \_\_\_\_\_  
**Printed Name**

X \_\_\_\_\_  
**Agency**