DRC and DSC Agenda

EL PASO – TELLER COUNTY 9-1-1 AUTHORITY

DATE: 09.23.26 @ 10:00

✓ Dispatch Review Committee ✗ Dispatch Steering Committee

Attendees:

Brandie Skarloken (911 Auth), Dan Ausec (911 Auth), Courtney Arguello (911 Auth), Jennica Elwell (911 Auth), Jessica Cales (CSPD), Jennifer Tobias (WPPD), Courtney Moore (911 Auth), Alyssa Neilson (911 Auth), Carla Lewis (CSPD), Kyla Gingrich (EPSO), Meighan Powell (EPSO), Renee Henshaw (911 Auth), Preston Pennington (911 Auth)

- **Approval of Minutes**
  - Approval of the 7.29.26 meeting minutes
    - Motion: Jennifer Tobias
    - Second: Jessica Cales
- **Dispatch Review Committee Items**
  - RQI Partners- Telecommunicator CPR Course for MPDS Users -Renee
    - This is a supplemental CPR course developed with the Academy meant to serve telecommunicators doing CPR over the phone. It is grant funded this year where everyone can take it for free. For those who have taken the course, feedback was very positive. Renee would like to offer it to everyone in the system. She will send an email asking for attendees information. Once the grant is

up, it is 55 dollars a person so we can revisit how to schedule these courses in 2027.

- NENA & APCO Memberships – Renee
  - Looking to get rid of the system wide NENA/APCO memberships and keep them for managers and training teams. It is a lot to manage with new hires and departing employees. Renee has reached out to see if there is a way for each agency to manage their own memberships. Otherwise, we would like to move it to however wants one can have one, but it is not an automatic enrollment.
- 2027 Calendar – Brandie
  - Joscelyn emailed the calendar out before she left. Double checking that we are good to move forward with scheduled class dates. Everyone approved of the dates and we are good to move forward.
  - Jessica Cales is requesting to move one of the CTO courses to earlier in the year or host a 3rd CTO class. EPSO agreed to moving one to earlier in the year as well. Renee will shuffle dates and see what we can come up with.
- Vote for Q3 Telecommunicator – Brandie
  - Dawn Diamond from Cripple Creek wins Quarter 3!
- ProQa updates – Brandie :
  - Jennica sent out the update training for EMD. We are going live on Oct 5th. We will provide one month of feedback on the updates and start taking deviations on November 5th.
  - CAD is staged and ready to go with new determinants.
- PSAP Working Group – Jennica
  - Will send out an email reviewing what we last discussed and then see about getting them back on the schedule.
- PFC for effective breathing PDI on Protocol 12 – Jennica

        - Looking to change the PIQ for (Effective breathing) to make it (Effective breathing & Not Awake) to help clear up confusion on if we should tilt the head back on an awake patient. For now, if they give the instruction we will educate on it not being appropriate to give but not take a deviation.
    - ProQa Courses – Renee
        - Introducing the idea of bringing back in person ProQA course for EMD. Everyone was in favor. We will check schedules to see if we are able to go live with this for the October class.
- **Dispatch Steering Committee Items**
    - Canceled- Will be rescheduled for November.
- **Round Table**
    - CAD and IT updates
        - Continuing to work with CS on records check issue on the CAD upgrade. Met with engineers this week and they confirmed findings is an issue. Other agencies are having the same issues as well. Dan reached out to someone there to review a script for the procedures and try to solve the issue.
        - We upgraded training CAD to version 23 yesterday. A 23 training guide will be put out.
        - Working on Pano AI (AI based smoke and wildfire protection). We have a version on training CAD and have screenshots on how it transfers. Dan expressed a concern that there will be a lot of false alarms for smoke. He is recommending giving it the fire department access to help screen it. Plan right now is to duplicate it into everyone's CAD agency so everyone is aware.
        - Tentative start date for roof replacement is October 12th. There will only be significant parking disruptions for one day when the crane is here. Otherwise, business as usual.
    - Courtney Moore

    - Reminder on cheers for peers. EPSO has been super stars on submitting their people for recognition. Whoever sends the most feedback and whoever receives the most feedback will both get gift cards for coffee.
- **Motion to Adjourn:** Jessica Cales
    - Second: Jesse Avery