



AUTHORITY BOARD MEETING MINUTES

August 27, 2025, 12:00

Authority Members Present

Shana Ball, Sunny Bryant, Tim De Leon, Devin Graham, Andy James, Jeff Jensen, John Koch, and Tina Young.

Authority Members Absent

Michelle Wolff.

Vacancies

None.

Other Personnel Present

Renee Henshaw, Executive Director, Christy Davis, Executive Assistant, and Bart Miller, Legal Counsel.

1. Call to Order

- A. The August 27, 2025 regular session El Paso – Teller County 9-1-1 Authority Board meeting was called to order at 12:00 PM by Chair, Jeff Jensen.

The meeting was a hybrid of in-person and remote.

2. Act on requests of Authority Members who have asked to be excused.

Michelle Wolff has asked to be excused.

Devin Graham made a motion to excuse Michelle Wolff; the motion was seconded by Tim De Leon.

The eight Authority Members present passed the motion unanimously on a voice vote.

3. Introductions.

Introductions were made.

4. Public to be Heard.

There were no comments at this time.

5. Consent Calendar.

- A. Approve the minutes of July 23, 2025, Authority Meeting.
- B. Approve the August 2025 Financial Statement and authorize payment of the monthly bills.
- C. Approve revised Policy 7, Geographic Information System.

Devin Graham motioned to approve the consent calendar; Andy James seconded the motion.

The eight Authority Members present passed the motion unanimously on a voice vote.

6. Approve Authority Resolutions.

- A. None.

7. Report by Management Staff

Renee H – Administration – Anniversaries – Renee Henshaw – 1 year, Tate Dullum – 2 years, Marco Medina Segura – 3 years, and Julius Torralba – 19 years. Policy Revisions Complete – With the approval of the GIS policy, all Authority policy revisions are complete and will be reviewed annually. Authority Budget Requests September Meeting – The Authority staff will present their requests at the September meeting.

Sandy E – Human Resources – Public Educator Vacancy – Three on-site interviews will be held on Friday, September 5th. Employee turnover rate is 8.3%.

Matt T. – I.T. – PSAP Administrative Phone Line Update – All circuits, hardware components and portal configurations are installed. Working with FTC ECC to establish cutover for their admin line services. Firewall Hardware Upgrade – We have replaced both main edge firewall devices that service our internet connection, VPN services, etc. Anti-Virus Proof of Concept – We are performing a proof of concept on a new anti-virus/EDR platform. This will continue to keep the Authority safe from external threats. EPSO Remodel Update – The project is now completed. Dispatch moved back to the new center on July 29th with no significant issues. The project was completed under budget and reimbursements have been issued to El Paso County. ISP Speed Upgrade – We are working on increasing our ISP bandwidth as more services are added. We will be increasing this to a 5Gbps circuit.

Dan A – CAD Update – We met with the Product Owner and new Head of Customer Service for CentalSquare to discuss our support needs and bug fixes. We are working with FirstDue as multiple agencies are transitioning away from ESO. PSAP Wellness – A First Responder Suicide Awareness Training was hosted at the Authority this last month with twelve attendees from PSAPs and local first

responder agencies. GIS Update – A large number of site modifications this month as we have added additional data fields to the individual site locations.

Joscelyn N – Quality Assurance & Training – Four hundred and ninety-five calls were audited in July. CDEs – One CDE and an EMD crossword was created this month. PSAP Training – A round of certification classes were hosted.

Ben B – Public Education – The team conducted four presentations, reaching 750 people. Peak Alerts – PSAPs sent twenty notifications. Notifications included road closures, shelter in place, and missing persons. Peak Alert Opt-Ins are at 112,808. PulsePoint – 1,690 AEDs are registered. Everbridge Users Conference – Ben, Renee and Rich Suarez attended the conference to discuss pain-points, successes, and the appropriate use of IPAWS.

8. Reports by Standing Committee

A. DRC/PSAP Managers Committee:

No meeting, no report.

B. Building Expansion Committee.

Dan reported that two responses were received as a result of the RFI that went out to commercial realtors. Thrive and Olive were the companies that responded. The committee would like to request authorization to enter into an agreement with Olive, which will be reviewed by the board attorney. This will enable the committee to begin looking at options for the new facility.

A motion was made by Tina Young to approve entering into an agreement with Olive; the motion was seconded by Tim De Leon.

The motion was approved on a voice vote by the eight Authority Members present.

9. Old Business

- A. None.

10. New Business

- A. PSAP 2026 Budget Requests.

Teller County SO – Teller County is requesting continued funding of existing software programs, training opportunities, retention bonuses, and salary stipends. In addition, they are requesting funding for a back-up/ redundant fiber optic internet connection and RapidSOS upgrades and enhancements.

Colorado Springs PD – Colorado Springs is requesting continued funding of existing software programs, training opportunities, retention bonuses, and salary stipends. In addition, they are requesting funding for additional Pulsium CAD licenses and enhancements and RapidSOS upgrades and Enhancements. There is also the potential for five additional authorized positions if they are approved.

Cripple Creek PD – Cripple Creek is requesting continued funding of existing software programs, training opportunities, retention bonuses, and salary stipends.

El Paso County SO – El Paso is requesting continued funding of existing software programs, training opportunities, retention bonuses, and salary stipends.

Fort Carson – Fort Carson is requesting continued funding of existing software programs, and training opportunities. In addition, they are requesting lockers (quote from Russ Bassett is forthcoming) , small form factor PC, and Wi-Fi internet access.

Woodland Park PD – Woodland Park is requesting continued funding of existing software programs, training opportunities, retention bonuses, and salary stipends.

11. Director's Comments

No comments at this time.

12. Adjournment

Devin Graham motioned to adjourn the meeting, seconded by John Koch. The meeting was adjourned at 12:53 PM.

Submitted for Approval by Michelle Wolff, Secretary