



Resolution 25-01

Authority Member Wolff moved approval of the following resolution:

A RESOLUTION HONORING DIXIEANNA GIADONE OF THE TELLER COUNTY SHERIFF'S OFFICE AS TELECOMMUNICATOR OF THE FOURTH QUARTER 2024.

**WHEREAS**, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide 9-1-1 system; and

**WHEREAS**, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

**WHEREAS**, On October 10, 2024, at 12:09, Telecommunicator Dixieanna Giadone received a call from a distraught person describing an accident at the Mollie Kathleen Mine in Cripple Creek involving the elevator. The caller indicated the elevator utilized to take visitors down the mine shaft malfunctioned, resulting in a death. The caller informed Dixieanna that a bloodied body was visible in the shaft while multiple visitors were both in the elevator and at the bottom of the mine. Dixieanna maintained a calm demeanor when speaking to an extremely emotional caller while collecting the information needed for proper response. Along with her partner, Dixieanna coordinated a response of 13 law units, 13 fire and medical units, and additional resources from the Newmont Gold Mine, State of Colorado, and OSHA.

**WHEREAS**, During this call that lasted more than 5 hours to coordinate all necessary resources, Dixieanna also assisted with other calls coming into the center. These other calls included Unconscious/Fainting at an Elementary School, a Wildland Fire, an ERT (Emergency ResponseTeam) call out at Teller County Jail, and multiple other calls.

**WHEREAS,** Dixieanna took the lead for this incident which impacted the Teller County Emergency Center with more than 50 administrative calls as well as 25 calls from media requesting information. Throughout the incident Dixieanna remained calm, focused, and completed all tasks successfully.

**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The El Paso – Teller County 9-1-1 Authority honors Dixieanna Giadone as Telecommunicator of the Fourth Quarter 2024.

Authority Member Bryant seconded the adoption of the foregoing resolution. The roll having been called; the vote was as follows:

Authority Member:	Bryant	<u>aye</u> /nay/not present/abstain
Authority Member:	De Leon	<u>aye</u> /nay/not present/abstain
Authority Member:	Edmondson	<u>aye</u> /nay/not present/abstain
Authority Member:	Flohers	<u>aye</u> /nay/not present/abstain
Authority Member:	Graham	<u>aye</u> /nay/not present/abstain
Authority Member:	James	aye/nay/ <u>not present</u> /abstain
Authority Member:	Jensen	<u>aye</u> /nay/not present/abstain
Authority Member:	VACANT	aye/nay/not present/abstain
Authority Member:	Wolff	<u>aye</u> /nay/not present/abstain



Done the 22<sup>nd</sup> day of January 2025, at Colorado Springs, Colorado.

El Paso-Teller County  
9-1-1 Authority

Officer

Officer