



AUTHORITY BOARD MEETING MINUTES

November 19, 2025, 12:00

Authority Members Present

Sunny Bryant, Devin Graham, Andy James, Jeff Jensen, John Koch, Andrew York, and Michelle Wolff.

Authority Members Absent

Tim De Leon and Tina Young.

Vacancies

None.

Other Personnel Present

Renee Henshaw, Executive Director, Christy Davis, Executive Assistant, and Bart Miller, Legal Counsel.

1. Call to Order

- A. The November 19, 2025 regular session El Paso – Teller County 9-1-1 Authority Board meeting was called to order at 12:02 PM by Chair, Jeff Jensen.

The meeting was a hybrid of in-person and remote.

2. Act on requests of Authority Members who have asked to be excused.

Tim De Leon and Tina Young have asked to be excused.

Sunny Bryant made a motion to excuse Tim De Leon and Tina Young; the motion was seconded by Andrew York.

The seven Authority Members present passed the motion unanimously on a voice vote.

3. Introductions.

Introductions were made.

4. Public to be Heard.

There were no comments at this time.

5. Consent Calendar.

- A. Approve the minutes of October 22, 2025, Authority Meeting.
- B. Approve the November 2025 Financial Statement and authorize payment of the monthly bills.

Andy James motioned to approve the consent calendar; Andrew York seconded the motion.

The seven Authority Members present passed the motion unanimously on a voice vote.

6. Approve Authority Resolutions.

- A. Resolution 25-09, A RESOLUTION ADOPTING THE ANNUAL BUDGET FOR THE EL PASO – TELLER COUNTY EMERGENCY TELEPHONE SERVICE AUTHORITY (EL PASO – TELLER COUNTY 9-1-1 AUTHORITY) FOR THE BUDGET YEAR 2026 AND APPROPRIATING SAID BUDGET TO THE LINE ITEMS IN THE HERETO ATTACHED BUDGET.

There was some discussion regarding the increase in retention bonuses and locking in pricing with Motorola for radio replacements and paying an equal amount over the next three years. It would expediate training and deployment to fund in this manner. The line item in the budget will be adjusted for the increase.

The board would like to move the approval of this resolution to end of the meeting to allow other board members to join.

At the end of the meeting, the following motion was made.

A motion was made by Sunny Bryant to approve the resolution; the motion was seconded by Andrew York.

The motion passed unanimously on a roll call vote by the seven Authority Members present.

7. Report by Management Staff

Renee H – Administration – Anniversaries – Jennica Elwell – 8 years, Christy Davis – 27 years, Joscelyn Niski – 10 years.

Sandy E – Human Resources – Open Enrollment for Employee Benefits – Open Enrollment will end on December 3rd. Wellness Announcements – Wellness Announcements will go out monthly to employees from the Anthem Health Hub. Employee Turnover Rate – 8.2%

Matt T. – I.T. – NG911 Training Attended – Several of our IT staff attended a training course on the NG911 Call Flow. This session was successful in expanding knowledge and filling in some gaps on how NG911 will specifically be implemented in Colorado. Cyber Security Conference Attended – We attended a

conference and training event put on by one of our primary cyber security partners, SentinelOne. This three-day conference included keynote addresses by industry leaders and training and networking events that will strengthen our security posture. Authority Security System Upgrade Completed – We have successfully rehosted and upgraded the security, visitor management, camera systems, and hardware in use at the Authority. CSPD Utilizing the Backup Communications Center – CSPD has been utilizing the BUCC for training events over the last month. They also moved operations to the BUCC for one day while some utility work was being done at their agency.

Dan A – CAD Update – Working with CentralSquare to upgrade our training environment TTMS interface to allow us to connect with the CBI training database for further MDC testing. We implemented a new interface for Axon Body Cam with Julius in a new environment. We also gained access and network connectivity to Fort Carson Station Alerting hardware. We are working with WestNet on Friday to confirm configurations. GIS Update – A large update was completed in November bringing us close to being ready for NENA i3 standard required for Next Gen 911 routing. We also added some additional interactive layers to TACMAP for EPSO.

Joscelyn N – Quality Assurance & Training – Seven hundred and five calls were audited in October. CDEs – One CDE was created this month. PSAP Training – We conducted a full set of certification courses in October. Also, a few employees went to “Bob Pike Train the Trainer Boot Camp.”

Ben B – Public Education – The team conducted ninety presentations, reaching 2,303 people. Peak Alerts – PSAPs sent fifteen notifications. Notifications included road closures, shelter in place, and missing persons. Peak Alert Opt-Ins are at 113,600. PulsePoint – 1,700 AEDs are registered. October Media Campaign (Peak Alerts) is winding down.

8. Reports by Standing Committee

A. DRC/PSAP Managers Committee:

Joscelyn reported that Dan updated the group on CAD and RapidSOS, Courtney asked for newsletter suggestions and Jennica presented a training plan that included a matrix for the effectiveness of trainings. It was decided that they would not move forward at this time with Protocol 41 (First party caller mental health crisis). Natallya Hyldahl was voted as Telecommunicator of the 4th Quarter.

B. Building Expansion Committee.

The building committee has not met yet. A meeting will be scheduled in the future to bring Tina up to speed.

9. Old Business

A. None.

10. New Business

A. Increase the ETC tariff in 2026 to \$2.00.

The board would like to increase the tariff from \$1.35 to \$2.00 effective February 1, 2026. It was discussed that the maximum threshold is \$2.17 without PUC approval. A press release will be distributed to the board for feedback prior to it being released to the public.

A motion was made by Andy James to increase the tariff to \$2.00; the motion was seconded by Andrew York.

The seven Authority Members present passed the motion unanimously on a voice vote.

11. Director's Comments

Sunny Bryant thanked the staff for answering questions that she had.

12. Adjournment

Andrew York motioned to adjourn the meeting, seconded by Andy James. The meeting was adjourned at 1:14 PM.

The motion passed unanimously on voice vote with seven ayes.

A handwritten signature in blue ink, appearing to read "Michelle Wolff", written in a cursive style.

Submitted for Approval by Michelle Wolff, Secretary