



AUTHORITY BOARD MEETING MINUTES

October 22, 2025, 12:00

Authority Members Present

Sunny Bryant, Tim De Leon, Devin Graham, Andy James, Jeff Jensen, John Koch, Tina Young, and Michelle Wolff.

Authority Members Absent

None.

Vacancies

One, Cities, Towns, Military and Special Districts.

Other Personnel Present

Renee Henshaw, Executive Director, Christy Davis, Executive Assistant, and Bart Miller, Legal Counsel.

1. Call to Order

- A. The October 22, 2025 regular session El Paso – Teller County 9-1-1 Authority Board meeting was called to order at 12:00 PM by Chair, Jeff Jensen.

The meeting was a hybrid of in-person and remote.

2. Act on requests of Authority Members who have asked to be excused.

All Authority members are present.

3. Introductions.

Introductions were made. And the Oath of Office was administered to new Authority Member Andrew York.

4. Public to be Heard.

There were no comments at this time.

5. Consent Calendar.

- A. Approve the minutes of September 23, 2025, Authority Meeting.
- B. Approve the October 2025 Financial Statement and authorize payment of the monthly bills.

Devin Graham motioned to approve the consent calendar; Tim De Leon seconded the motion.

The nine Authority Members present passed the motion unanimously on a voice vote.

6. Approve Authority Resolutions.

- A. Resolution 25-08, A RESOLUTION HONORING AIDEN ELLIS OF THE COLORADO SPRINGS POLICE DEPARTMENT AS TELECOMMUNICATOR OF THE THIRD QUARTER 2025.

A motion was made by John Koch to approve the resolution; the motion was seconded by Andy James.

The motion passed unanimously on a roll call vote by the nine Authority Members present.

7. Report by Management Staff

Renee H – Administration – GovWorx Comms Coach Update – The implementation and set up are going well. The CAD and phone data is flowing through the product and the three agencies using it have been attending weekly meetings to design call reviews and learn to build scenarios. 2026 911 Surcharge Rates Set – The threshold for emergency telephone charge (ETC) rates for 2026 is \$2.17. This is a five-cent increase. The effective dates for increases must be either February 1st or June 1st per statute. You must also give at least 60 days' notice to the telecom providers for any rate change. The State 9-1-1 surcharge rate for 2026 is \$0.16. This is an increase from this year's rate of \$0.12 but also includes the \$0.03 9-1-1 Services Enterprise Fee. The prepaid wireless 9-1-1 surcharge for 2026 is \$2.23 which is an increase from this year's rate of \$2.09. Legislative Updates – CCOA lobbyists have secured a sponsor for our Prepaid Bill which amends the definition of prepaid service and requires devices with the ability to access 911 to be subject to the prepaid surcharge or local ETC. Work continues with CenturyLink/Lumen to amend the language on their proposed GIS Tariff by 11/1. If this goes into effect, it will require us to purchase it by 3/1/26 as a core component of BES on the ESINet and add an additional \$152.49 per concurrent session to the monthly recurring charges bringing the total to \$1347.82 per session.

Sandy E – Human Resources – Public Educator Vacancy – Welcome to Emily Williams who started the position on September 29th. Performance Evaluations – This is expected to be completed by November 5th. Length of Service Statistics- 50% of employees 1 to 3 years of service, 50% of employees 10+ years. Employee turnover rate is 8.2%.

Matt T. – I.T. – ESINet Circuit Upgrades – We have been working with CenturyLink for several months to install new diverse fiber paths into both datacenters to provide transport for 911 calls into our system. We are scheduled to turn up the new circuits at DataCenter01 later this week. Core Infrastructure Upgrades Completed – We have completed a large version upgrade to our primary virtual server stack. This incorporates new software, drivers, and a new upgrade manager application. New Printers Installed at Authority Office – We have deployed new printers to the Authority and maintained the same cost on a new contract.

Matt T – CAD Update – Working with CentralSquare to upgrade our training environment TTMS interface to allow us to connect with the CBI training database for further MDC testing. Modifications to GovWorx interface completed, providing additional CAD data points to provide additional QA capabilities. PSAP Wellness – The Authority hosted an ASIST Suicide Prevention training in coordination with Status Code 4 Inc. and the Pikes Peak Suicide Prevention Partners this past week with 8 attendees. GIS Update – Staged multiple large updates to the data set to be pushed in the November update.

Joscelyn N – Quality Assurance & Training – Seven hundred and twenty calls were audited in September. CDEs – One CDE was created this month. PSAP Training – Joe Serio “Turning Stress into Strength” was presented in two one-day sessions last week.

Ben B – Public Education – The team conducted thirty-three presentations, reaching 1,239 people. Peak Alerts – PSAPs sent twelve notifications. Notifications included road closures, shelter in place, and missing persons. Peak Alert Opt-Ins are at 113,600. PulsePoint – 1,691 AEDs are registered. September Media Campaign (Peak Alerts) – Safeway/City Market Shopping carts, COS

Airport, KRDO, COS Parking Garage and COS TV. Also, postcards were mailed out to the Security/Widefield/Fountain/Lorson Ranch area.

8. Reports by Standing Committee

A. DRC/PSAP Managers Committee:

No meeting, no report.

B. Building Expansion Committee.

Renee reported that one more property (a 7.8-acre lot) has become available that would fit the needs of the Authority. Tina Young volunteered to be the second board member on the Building Expansion Committee since Shana Ball is no longer on the board. The committee currently meets once or twice a month.

9. Old Business

A. None.

10. New Business

A. Move the November board meeting from November 26th (the day before Thanksgiving) to November 19th.

A motion was made by Michelle Wolff to approve moving the meeting to November 19th; the motion was seconded by Devin Graham.

11. Director's Comments

No comments were made at this time.

12. Adjournment

Devin Graham motioned to adjourn the meeting, seconded by Michelle Wolff. The meeting was adjourned at 12:32 PM.

The motion passed unanimously on voice vote with nine ayes.

Submitted for Approval by Michelle Wolff, Secretary