

Resolution 26-06

Authority Member Devin Graham moved approval of the following resolution:

A RESOLUTION HONORING ALEX BATEMAN OF THE TELLER COUNTY SHERIFF'S OFFICE AS TELECOMMUNICATOR OF THE SECOND QUARTER 2026.

**WHEREAS**, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide 9-1-1 system; and

**WHEREAS**, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

**WHEREAS**, On March 23, 2026, Telecommunicator Alex Bateman received a 911 call from a suicidal caller just outside of Cripple Creek. The caller was in clear distress and Alex was able to remain on the line with the caller for over one-half of an hour until units arrived on the scene, keeping the caller stable and communicative.

**WHEREAS**, Although the caller expressed suffering from several mental illnesses, Alex treated the caller with patience and compassion, reassuring the caller while still getting all pertinent scene safety questions answered for responder safety (without upsetting the caller further). At one point, the caller had accidentally disconnected, and Alex was able to call back and get reconnected to the caller to continue helping him.

**WHEREAS**, While Fire and Medical responders were staging in the caller's line of sight, causing a momentary escalation, Alex successfully mitigated the situation. He relayed this information to the room so resources could be moved, while calming the caller until help arrived.

**WHEREAS,** He was able to demonstrate patience with the caller and show empathy throughout the duration of the call, getting them through one of the toughest days of their life. Alex is an example of how an Emergency Services Telecommunicator can be the calm in a storm and is therefore deserving of this award.

**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The El Paso – Teller County 9-1-1 Authority honors Alex Bateman as Telecommunicator of the Second Quarter 2026.

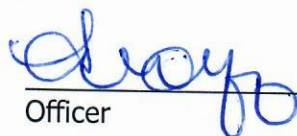
Authority Member Tim DeLeon seconded the adoption of the foregoing resolution. The roll having been called; the vote was as follows:

|                                         |                                       |
|-----------------------------------------|---------------------------------------|
| Authority Member: <u>Andy James</u>     | <u>(aye)</u> /nay/not present/abstain |
| Authority Member: <u>John Koch</u>      | <u>(aye)</u> /nay/not present/abstain |
| Authority Member: <u>Jeff Jensen</u>    | <u>(aye)</u> /nay/not present/abstain |
| Authority Member: <u>Devin Graham</u>   | <u>(aye)</u> /nay/not present/abstain |
| Authority Member: <u>Tim DeLeon</u>     | <u>(aye)</u> /nay/not present/abstain |
| Authority Member: <u>Michelle Wolff</u> | <u>(aye)</u> /nay/not present/abstain |
| Authority Member: <u>Sunny Bryant</u>   | <u>(aye)</u> /nay/not present/abstain |
| Authority Member: <u>Tina Young</u>     | <u>(aye)</u> /nay/not present/abstain |
| Authority Member: <u>Andrew York</u>    | <u>(aye)</u> /nay/not present/abstain |

Done the 24th day of June 2026, at Colorado Springs, Colorado.

El Paso-Teller County  
9-1-1 Authority

(SEAL)

  
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Officer

  
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Officer