

Resolution 26-04

Authority Member BRYANT moved approval of the following resolution:

A RESOLUTION HONORING JACOB MUELLER OF THE EL PASO COUNTY SHERIFF'S OFFICE AS TELECOMMUNICATOR OF THE FIRST QUARTER 2026.

**WHEREAS**, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide 9-1-1 system; and

**WHEREAS**, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

**WHEREAS**, Recently, ESC Mueller took a 911 call from a 98-year-old man who said someone had come into his house and was in his bedroom. Usually when we get these types of calls, it is because the reporting party has some sort of diminished mental capacity, as calls for home invasions are extremely rare.

**WHEREAS**, During the call, ESC Mueller documented that he could hear someone in the background of the 911 call that was not the caller. Due to that comment, the Patrol Sergeant authorized additional units to respond emergently. ESC Mueller kept the caller on the line and provided detailed notes about where the suspect was in the residence and what he was doing. Doing this allowed the responders to have a clear picture of what was occurring and get to the location quickly. Once responders arrived, the suspect was very aggressive, and they determined he was under the influence of methamphetamines. It took five deputies to get the suspect restrained and into a patrol unit as he resisted. Due to his heightened behavior the

suspect could have seriously injured the caller if responders had not arrived as quickly as they did.

**WHEREAS,** The detailed and quick updates that ESC Mueller put into the call allowed the patrol Sergeant and responding units to make quick decisions and keep everyone safe. The Patrol Sergeant on duty stated that ESC Mueller's attention to detail should be commended.

**NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:**

The El Paso – Teller County 9-1-1 Authority honors Jacob Mueller as Telecommunicator of the First Quarter 2026.

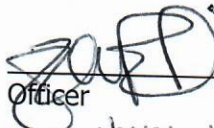
Authority Member DE LEON seconded the adoption of the foregoing resolution. The roll having been called; the vote was as follows:

Authority Member:	Bryant	aye/nay/not present/abstain
Authority Member:	De Leon	aye/nay/not present/abstain
Authority Member:	Graham	aye/nay/not present/abstain
Authority Member:	James	aye/nay/not present/abstain
Authority Member:	Jensen	aye/nay/not present/abstain
Authority Member:	Koch	aye/nay/not present/abstain
Authority Member:	Wolff	aye/nay/not present/abstain
Authority Member:	York	aye/nay/not present/abstain
Authority Member:	Young	aye/nay/not present/abstain

Done the 22<sup>nd</sup> day of April, 2026, at Colorado Springs, Colorado.



El Paso-Teller County  
9-1-1 Authority

  
Officer \_\_\_\_\_ 04/22/2026  
JOHN W KOCH

  
Officer \_\_\_\_\_ 4/22/2026  
J. Jensen