



AUTHORITY BOARD MEETING MINUTES

April 22, 2026, 12:00

Authority Members Present

Sunny Bryant, Tim De Leon, Andy James, Jeff Jensen, John Koch, Michelle Wolff, Andrew York, and Tina Young.

Authority Members Absent

Devin Graham.

Vacancies

None.

Other Personnel Present

Renee Henshaw, Executive Director and Christy Davis, Executive Assistant.

1. Call to Order

- A. The April 22, 2026, regular session El Paso – Teller County 9-1-1 Authority Board meeting was called to order at 12:00 PM by Chair, Jeff Jensen. The meeting was a hybrid of in-person and remote.

2. Act on requests of Authority Members who have asked to be excused.

Devin Graham has asked to be excused.

A motion was made by Michelle Wolff to excuse Devin Graham; the motion was seconded by John Koch.

The motion passed unanimously on a voice vote by the eight Authority Members present.

3. Introductions.

Introductions were made.

Jeff Jensen mentioned and appreciated all those that contribute and dedicate themselves to the 911 community in recognition of Telecommunicator Week.

4. Public to be Heard.

Emily Williams presented Dan Ausec with the Authority Employee of the 1st Quarter award.

5. Consent Calendar.

- A. Approve the minutes of-March 25, 2026 Authority Meeting.
- B. Approve the April 2026 Financial Statement and authorize payment of the monthly bills.

Andy James motioned to approve the consent calendar; Andrew York seconded the motion.

The eight Authority Members passed the motion unanimously on a voice vote.

6. Approve Authority Resolutions.

- A. Resolution 26-04, A RESOLUTION HONORING JACOB MUELLER OF THE EL PASO COUNTY SHERIFF'S DEPARTMENT AS TELECOMMUNICATOR OF THE FIRST QUARTER 2026. (READ BY KOCH)

A motion was made by Sunny Bryant to approve the resolution; the motion was seconded by Tim De Leon.

The motion passed unanimously on a roll call vote by the eight Authority Members present.

7. Report by Management Staff

Renee H – Administration – Anniversaries – Ben Bills – 18 years, Dan Ausec – 8 years, Mark Everitt – 10 years, and Courtney Arguello – 4 years. Legislative Updates – HB 26-1115, Prepaid Wireless – March 26 signed and in effect. SB 26-070, Ban Government Access to Historical Location Information Database – Prohibits a government entity from accessing a database that reveals an individual's or vehicle's historical location information, prevents an agency that collects historical information from sharing this information with 3rd parties or other government agencies and makes historical location information not a public record under CORA. Passed Appropriations yesterday but was amended to exclude 911 services and PSAPs. HB 26-1037, Ban Government Purchase of Personal Data from Third Party - the bill prohibits law enforcement and other government entities from purchasing, or otherwise obtaining anything of value, and certain personal data from third parties. They are also prohibited from sharing individual's data between themselves. Assigned to committee. HB 26-1326 – Sunset Review of the PUC, Section 40 amends the language in Statute 29-11-104 to align with federal requirements by clarifying that money may be expended for public safety radio equipment outside of a PSAP only if the equipment is used for dispatching emergency service providers to respond to 911 calls. No updates. Renee mentioned that she was not sure if this is still active as there has been no further mention of this HB. Robin Alerts – No updates. Kaylee Russell Alerts – Passed the Senate, awaiting 2nd reading in House. Community Recognition Award – The Authority was honored on April 16th at the El Paso County Sheriff's award banquet. Renee and Matt attended on behalf of the Authority. The Authority was presented with a Community Recognition Award for

the support given during the Communications Center remodel. Renee wished to thank everyone involved in the nomination.

Renee H – Human Resources – Employee Turnover Rate remains at 4%. Headcount is currently 24. Christy Davis’s final day will be May 28th, and we will celebrate at the next Board Meeting. Jody Wunschel will fulfill the responsibilities as the Office and Finance Manager.

Matt T. – I.T. – Domain Services Rehost – We have completed and upgraded all to Server 25. RapidSOS and Prepared 911 – The technical side is complete to prepare CSPD and TCSO for deployment. Working with RapidSOS for account and data migrations. Woodland Park Furniture Kickoff – We are working with Russ Bassett and Global Tech on the project that will be kicking off in the coming month. This project is a carryover from 2025. Peterson Space Force Base – We have migrated all calls to CSPD on April 6, 2026, in support of their call center closure. No issues to report.

Dan A – CAD Update – CIM user migration completed on Test CAD. CentralSquare has committed to speeding up the timeline. We met with CentralSquare on April 22 to visit EPSO. Station Alerting Update – We will conduct testing on Fort Carson sometime during April 27-May 1. WestNet completed database changes to incorporate Fort Carson Alerting and AVD equipment. Working with Low Voltage to schedule testing and turnup. Paging Update – We have elected to stay with the current Hiplink product as there are no issues with its productivity. FTC GIS/VOIP Update – We are working with FTC personnel to test their VOIP phone solution. Testing is going well. Justin, Intrado, and FTC telecon leadership met this month to discuss the VOIP implementation and how it affects MSAG and the PSALI database. GIS Update – At EPSO’s request, Justin Annan created a mountain range image with peak names. Dan gave kudos to Justin for also creating the image from various

vantage points. This image will serve as a quick guide for call takers to gain location awareness during emergency calls.

Ben B – Quality Assurance & Training – Four of the five QA employees are currently attending the Navigator Conference in Las Vegas. Five hundred and eighty-one calls were audited in March. CDEs – One hour for the month (2 CDEs) and four so far this year. Focused this month's CDE on Protocol 82, 68, and 67 regarding smoke/fire situations. PSAP Training – We hosted EMD Mentor training with 15 participants from our PSAPs. There was also a Q Class covering all three disciplines. The team also provided a one-on-one training session with WPPD.

Ben B – Public Education – The team conducted 20 presentations to elementary schools, reaching 549 students. They also reached 74 citizens at six independent living facilities. The department is working on increasing the number of senior living facilities to visit. Ben gave kudos to Jianna and Emily for their continued work with the elementary schools and senior living facilities to get presentations scheduled. For the 25/26 school year, the reach to area elementary schools increased to 71%. Peak Alerts – PSAPs sent seven notifications. Notifications included road closures, pre-evacuation orders, shelter in place, and missing persons reports. There were 5,578 Peak Alert Opt-Ins in March. We need more community involvement to get more sign-ups. PulsePoint – 1,728 AEDs are registered. iPaws Update – Ben emailed Colorado Congressmen regarding continuous access to iPaws during a government shutdown. Awaiting a response. Andy James gave kudos to Ben for being in the public eye (on news channels) to get the word out about the importance of signing up for Peak Alerts.

8. Reports by Standing Committee

- A. DRC/PSAP Managers Committee:
No meeting held this month.

B. Building Expansion Committee.

With Option 2, Phase one, approved, the architect conducted a site visit at the Authority to discuss possible upgrades/modifications with Renee, Dan, Matt, and Mark. Based on the needs of the Authority employees/building the architect will develop the scope of work for review. The board will be updated once that has been accomplished.

Tina Young made a motion to disband the sub-committee at this time and only be called upon if needed in the future; motion was seconded by Jeff Jensen.

The motion passed unanimously on a voice vote by the eight Authority Members present.

John Koch questioned the importance of a physical Back Up Call Center at the Authority versus a cloud hosted phone system such as Carbine. Matt Towell addressed this concern by explaining the BUCC is less about the software systems and more about providing a location to relocate PSAP personnel when they can't be in their PSAPs due to safety and security.

9. Old Business

A. None.

10. New Business

A. None.

11. Director's Comments

A. None.

12. Adjournment

John Koch motioned to adjourn the meeting, seconded by Tim DeLeon. The meeting was adjourned at 12:32 PM.

The motion passed unanimously on voice vote with eight ayes.

Submitted for Approval by ^{Andy James, Treasurer}
~~John Koch, Secretary~~

