



Resolution 24-01

Authority Member James moved approval of the following resolution:

A RESOLUTION HONORING ALIVIA GILMAN OF THE EL PASO COUNTY SHERIFF'S OFFICE AS TELECOMMUNICATOR OF THE FOURTH QUARTER 2023.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide 9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, On June 22, 2023, there was a weather event causing severe flooding and damage throughout the county. Alivia answered the call from 3 teenagers that were driving home from a movie when roads in the eastern part of the county became flooded. At this point they were standing on top of the submerged vehicle with flood waters still rising. Alivia's caller was very scared that they were not going to make it through it and his phone only had 12% battery life. Alivia remained on the phone with this young man for 29 minutes as the water rose and waves pushed their vehicle while rescue teams were trying to get to them as soon and safely as possible. Alivia did a fantastic job calming him when he would have a freak-out event every time a wave came, or the water rose. She talked to him about the movie they went to that night, she listened to him pray and continued to reassure him.

WHEREAS, The three teenagers called for help at what was most likely, the scariest time of their life. Alivia played a vital role in not only saving them, but in the support and reassurances that she provided until help arrived. After a 2-hour long rescue, all three boys were rescued safely and unharmed.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County 9-1-1 Authority honors Alivia Gilman as Telecommunicator of the Fourth Quarter 2023.

Authority Member Carey seconded the adoption of the foregoing resolution. The roll having been called; the vote was as follows:

Authority Member:	Carey	aye /nay/not present/abstain
Authority Member:	De Leon	aye /nay/not present/abstain
Authority Member:	Edmondson	aye /nay/not present/abstain
Authority Member:	Flohrs	aye /nay/not present/abstain
Authority Member:	Graham	aye /nay/not present/abstain
Authority Member:	James	aye /nay/not present/abstain
Authority Member:	Jensen	aye /nay/not present/abstain
Authority Member:	Wiles	aye /nay/not present/abstain
Authority Member:	Wolff	aye /nay/not present/abstain



Done the 24th day of January 2024, at Colorado Springs, Colorado.

El Paso-Teller County
9-1-1 Authority

David Edmondson
Chairman

[Signature]
Secretary