



Resolution 24-02

Authority Member Jensen moved approval of the following resolution:

A RESOLUTION HONORING SAMANTHA FAIRBANKS OF THE FORT CARSON FIRE DEPARTMENT AS TELECOMMUNICATOR OF THE YEAR 2023.

WHEREAS, the El Paso – Teller County Emergency Telephone Service Authority was created to provide a two-county-wide 9-1-1 system; and

WHEREAS, the members of the Authority wish to recognize outstanding call takers and dispatchers within the system through the Telecommunicator of the Quarter and Telecommunicator of the Year programs; and

WHEREAS, Samantha is a military spouse who joined the FTC team almost two years ago. She was a very quick study, completed her training early, and rapidly became an integral member of the team. There is never a time that Samantha sits back lets things happen around her. Regardless of the position she is working, Samantha gets involved in all active calls. She helps with checking files, running wants, clearing alarms, checking premise history, searching POI files, and searching other files to get information on involved subjects.

WHEREAS, These characteristics were perfectly demonstrated on 3-21-2023, when FTC ECC received a call regarding a subject who had tried to walk out onto a live range that was "hot" and under active fire. When confronted, the subject asked for a cigarette, said he was stressed out, having trouble with his wife, and then got back in his car and left. Samantha quickly realized this to be a suicidal subject and started working on trying to identify the subject from the limited information the reporting party had given (Black male with a last name that sounds like "-----" driving a silver four door vehicle with stickers on the back).

WHEREAS, While units were searching the area for a matching vehicle Samantha did the following: checked Alpha Rosters, conducted a DOD person search and found two close name matches, checked Colorado Registration and DL files for both names and found a match to the vehicle that left the scene, ran the vehicle and googled the make/model to determine it was a four door, found a driver's license and address in Fountain for the subject, checked the ALERTS system for previous contacts, found the subject's military unit, found a phone number for the subject in DOD person search, found an address that the subject has previously reported an animal complaint from on post, found out what cellular company the subject used, searched ALERTS for any registered weapons, called the staff duty number for the soldier, ran a QQ on the subject, sent the call over to EPSO for a suicidal welfare check at the Fountain address, communicated back and forth with EPSO dispatch answering questions in the CAD call multiple times and BOLO'd the gates for the subject and his vehicle.

WHEREAS, This is a lot for a single dispatcher to do while also answering incoming phone calls, but it becomes more impressive knowing that from the time of the initial call it took only 18 minutes to track down and correctly identify the suicidal subject. Her quick actions and self-initiated activities were 100% responsible for locating this soldier and ensuring that he got the mental health support that he needed.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

The El Paso – Teller County 9-1-1 Authority honors Samantha Fairbanks as Telecommunicator of the Year 2023.

Authority Member De Leon seconded the adoption of the foregoing resolution. The roll having been called; the vote was as follows:

Authority Member:	Carey	aye /nay/not present/abstain
Authority Member:	De Leon	aye /nay/not present/abstain
Authority Member:	Edmondson	aye /nay/not present/abstain
Authority Member:	Flohrs	aye /nay/not present/abstain
Authority Member:	Graham	aye /nay/not present/abstain
Authority Member:	James	aye /nay/not present/abstain
Authority Member:	Jensen	aye /nay/not present/abstain
Authority Member:	Wiles	aye /nay/not present/abstain
Authority Member:	Wolff	aye /nay/not present/abstain



[Signature]
Chairman

El Paso-Teller County
9-1-1 Authority

[Signature]
Secretary